



YSB.CA

GUIDING STATEMENT FOR

STRATEGIC PLANNING PROCESS:

YSB's strategic planning process engaged the YSB Board of Directors, staff, youth, families, and community partners to influence change, innovation, and support excellence. The purpose of the YSB Strategic Plan is to provide a 3-year roadmap to strengthen our capacity as an exceptional leader and partner in responding to the needs of youth and families in our community.

HEALTHY
WORKPLACE



ACCESSIBILITY,
INCLUSION, DIVERSITY,
AND COLLABORATION



ACCOUNTABILITY,
CAPACITY, AND
INFRASTRUCTURE



YOUTH
PARTNERSHIP



HEALTHY WORKPLACE

YSB will be an effective and supportive workplace to enable a continued positive impact on the lives of youth and families.



YSB WILL:

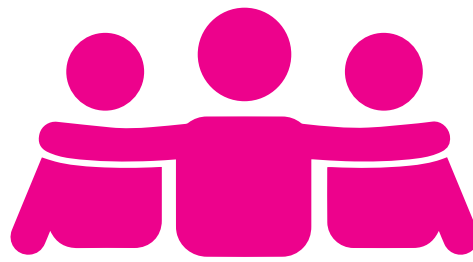
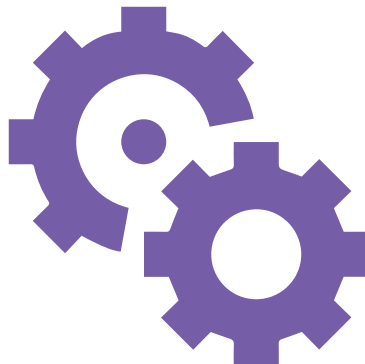
- Evaluate and analyze our efforts in supporting a healthy work place;
- Strengthen and promote professional growth and effective teams and processes that include improving supervision practices, processes, and structures;
- Maximize opportunities for meaningful recognition and appreciation across YSB both through events as well as on a day-to-day basis;
- Embed communication across YSB to increase a sense of belonging for all staff and promote positive employee experience.

ACCOUNTABILITY, CAPACITY, AND INFRASTRUCTURE

YSB will increase our commitment and capacity to provide the necessary infrastructure as it relates to internal human resources and financial processes, standards, technology, physical buildings, and processes to ensure our ability to deliver on quality service.

YSB WILL:

- Address longstanding infrastructure concerns;
- Streamline using Lean methodology all identified Central Services processes;
- Successfully complete accreditation.



ACCESSIBILITY, INCLUSION, DIVERSITY, AND COLLABORATION

YSB will improve its capacity to be accessible, inclusive and collaborative in response to the changing community profiles, the diversity of consumer needs and our ongoing learnings to provide high quality services.

YSB WILL:

- Improve outcomes by minimizing barriers to access quality services that are matched to youth and families' specific needs;
- Develop practices to increase and further support a diverse workforce to enable a more inclusive and responsive agency;
- Improve outcomes through a strengthened agency, consumer voice and expanded partnerships.

YOUTH PARTNERSHIP

YSB will work in partnership with youth to co-create services, create system change, and reduce barriers.

YSB WILL:

- Improve our services to reflect youth direction;
- Promote equity and the elimination of areas of discrimination in all of our work.

