

Who We Are

Founded in 1960, the **Youth Services Bureau of Ottawa (YSB)** is one of the largest and most comprehensive non-profit agencies serving youth and adults in Ottawa and is a registered charity. YSB supports young people and their families as they resolve complex issues affecting their physical and emotional well-being. We provide a safe and non-judgmental environment for clients where they are valued and empowered.

What We Do

YSB offers expertise in the areas of mental health, youth justice, housing, health and social issues, and employment services.

We offer a wide range of programs, including:

- Emergency housing shelters and supportive housing units for young men and women
- Services for street-involved youth, including health and dental services
- A 24-hour regional crisis line and crisis chat with a mobile team that can go where help is needed most
- Intensive short- and long-term counselling for both youth and families
- A mental health walk-in clinic to provide immediate help when it is needed
- Programs to help people of all ages to find jobs, and to support employers
- Programs designed to improve the prospects of youth involved in the justice system
- Youth advisory committees that foster leadership

Fast Facts

- YSB serves more than 3,000 clients and families every month
- YSB has more than 20 locations across Ottawa
- YSB is funded by the Province of Ontario, the City of Ottawa, and numerous other donors
- YSB is accredited by the Canadian Centre for Accreditation

Contact us:

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