

Who We Are

Founded in 1960, the **Youth Services Bureau of Ottawa (YSB)** is one of the largest and most comprehensive non-profit agencies serving youth in Ottawa and is a registered charity. YSB supports young people and their families as they resolve complex issues affecting their physical and emotional well-being. We provide a safe and non-judgmental environment for youth where they are valued and empowered.

What We Do

YSB offers expertise in the areas of mental health, youth justice, housing, health and social issues, street-involved youth and youth employment.

We offer a wide range of programs, including:

- A 24-hour regional crisis line with a mobile team that can go where help is needed most
- Intensive short- and long-term counselling for both youth and families
- A mental health walk-in clinic to provide immediate help when it is needed
- Emergency housing shelters and supportive housing units for young men and women
- Services for street-involved youth, including health and dental services
- Programs to help people of all ages to find jobs, and to support employers
- Programs designed to improve the prospects of youth involved in the justice system
- Youth advisory committees that foster leadership

Fast Facts

- YSB serves between 2,500 and 3,000 young people and families every month
- YSB has more than 20 locations across Ottawa
- YSB is funded by the Province of Ontario, the City of Ottawa, the United Way and numerous other donors
- YSB is accredited by the Canadian Centre for Accreditation

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