

Who We Are

Founded in 1960, the **Youth Services Bureau of Ottawa (YSB)** is one of the largest and most comprehensive non-profit agencies serving youth in Ottawa and is a registered charity.

YSB supports young people and their families as they resolve complex issues affecting their physical and emotional well-being. We provide a safe and non-judgmental environment for youth where they are valued and empowered.



What We Do

YSB offers a wide range of programs that give youth a chance to achieve their potential, including:

- A 24-hour regional crisis line with a mobile team that can go where help is needed most
- Intensive short- and long-term counselling for both youth and families
- A youth mental health walk-in clinic to provide immediate help when it is needed
- School-based mental health services
- Emergency housing shelters and supportive housing units for young men and women
- Services for street-involved youth, including HIV prevention, health and dental services
- Programs to help students and unemployed youth find jobs
- Programs designed to improve the prospects of youth involved in the justice system
- Youth advisory committees that foster leadership



Highlights

- YSB serves between 2,500 and 3,000 young people and families every month.
- YSB offers expertise in the areas of mental health, youth justice, housing, health and social issues, street-involved youth and youth employment.
- YSB is accredited by Children's Mental Health Ontario.
- YSB services are strategically located in 20 sites across Ottawa.
- YSB is funded by the Province of Ontario, the City of Ottawa, the United Way and numerous other donors.

For more information about YSB and for all media inquiries, please contact:

Eva Schacherl
Director of Communications
Phone: 613-729-0577 ext: 1215
eschacherl@ysb.on.ca

Lina Harper
Communications Officer
Phone: 613-729-0577 ext: 1206
lharpel@ysb.on.ca

Youth Services Bureau of Ottawa Bureau des services à la jeunesse d'Ottawa

2675 prom. Queensview Dr., Ottawa, ON K2B 8K2 613 729-1000 Fax/Télééc. 613 729-1918

www.ysb-bsj.on.ca

Accredited by Children's Mental Health Ontario Accréditée par Santé mentale pour enfants Ontario